



Dear Customer:

Each fall, Liberty Utilities offers you the opportunity to “lock in” the price per therm for the Gas Supply Charge portion of your bills, from November 1 through April 30. If you are enrolled in this program, you will pay one fixed price per therm for the Gas Supply Charge portion of your bill during this period, even if the price of gas changes during the heating season.

**Applications for the program must be returned on or before October 18, 2018.** Energy prices – including the price of gas – remain volatile as in years past and Liberty Utilities expects many customers will consider the Fixed Price Option (FPO) program. If you have multiple accounts, please return one form for each service address and account number. This program is available to customers who are billed on Budget Billing as well as those who are billed on a regular billing schedule.

**Does the FPO represent the entire amount on my monthly gas bill?**

No. Your monthly gas bill has two main components: (1) a Gas Delivery Charge and (2) a Gas Supply Charge. The FPO is for the Gas Supply Charge. (The largest portion of your bill)

**What is the “Fixed Price” for the 2018-2019 heating season?**

The 2018-2019 FPO Gas Supply Charge that was submitted to the New Hampshire Public Utility Commission for approval is **\$1.4256** per therm. Approval of the rate is expected prior to November 1.

**What will my Gas Supply Charge price be this winter if I don’t enroll in the FPO?**

As of today’s date, we estimate that the Gas Supply Charge price for the winter will be approximately **\$1.4056** per therm. This non-guaranteed price may increase if the market price of gas increases during the winter or decrease if the market price of gas decreases. Price fluctuations are market-driven, and it is difficult for Liberty Utilities to predict what those market conditions or prices will be.

**Are there any fees to sign up or minimum or maximum usage requirements?**

No. There are no sign-up fees or minimum or maximum usage levels. However, the program is non-transferable, and customers must remain on the program through April 30, 2019. If you move to a new location, the FPO rate will apply at your new location through April 30, 2019.

**How do I sign up?**

Fill out the attached coupon and return it in the enclosed envelope on or before October 18, 2018. You will be notified whether or not you are enrolled in the FPO. Enrollment acceptance is based on a timely response.

Sincerely,  
Customer Service

Please cut on the dotted line and return this coupon in the envelope provided.

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**YES**, please sign me up to participate in the Fixed Price Option (FPO). This program locks in the Gas Supply Charge price listed above for the heating season beginning November 1, 2018 and ending April 30, 2019.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_